

WHAT What is rapport?

Way of being



Unspoken

?Rapport?

WHY Why does rapport matter?

“A Human need”
Reassurance in place of anxiety and nervousness

Trust.
A safe space despite vulnerability

Openness in discussions
“speak freely”
“Sharing openly”
“helps you to know the person”

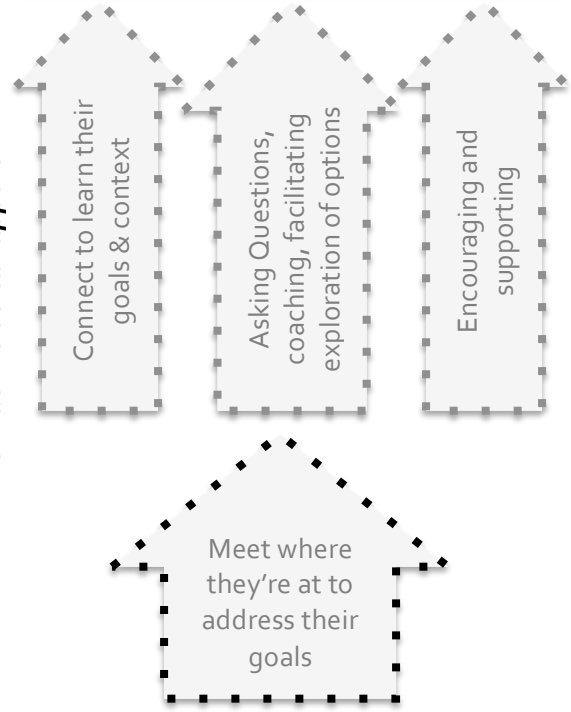
Growth & change in their teaching
“fosters this growth”
“more enthusiastic about going back to the classroom”
“feel like they can... experiment or try new things”

Rapport Building as Educational Developers

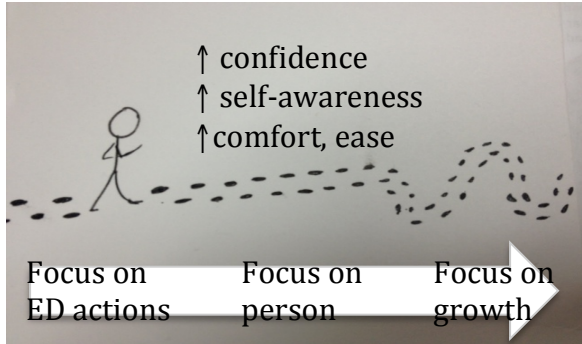
(Summary based on the combined responds from 20 interviews)

But...
varies across individuals:
• Straight to the point vs. small chat about life
• Quiet vs. energetic speakers ... etc.
varies by purposes, contexts, course, discipline...

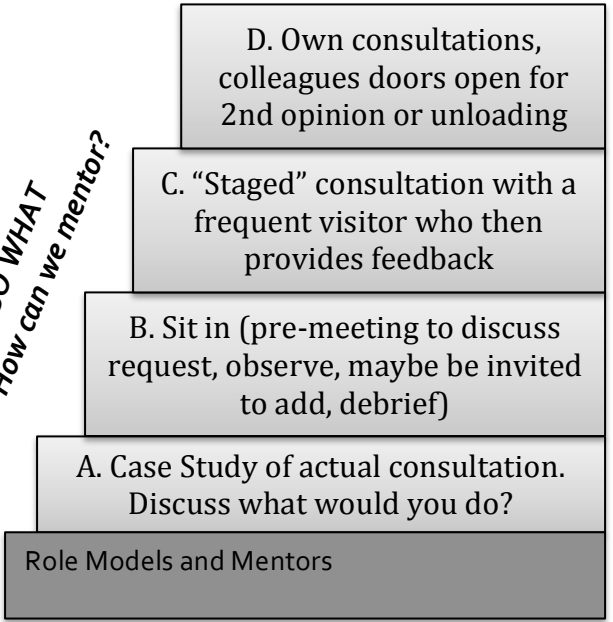
HOW
How do we build rapport?



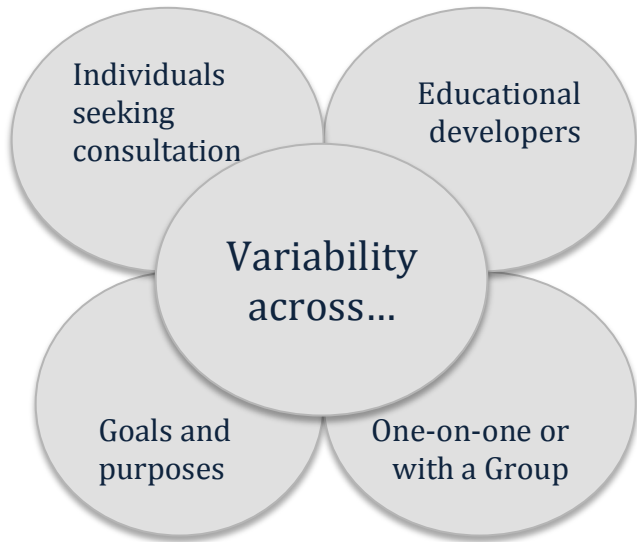
WHEN Changes in rapport building with experience across ED career



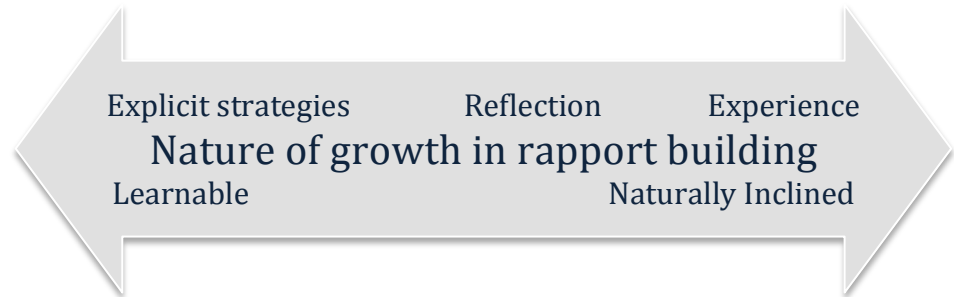
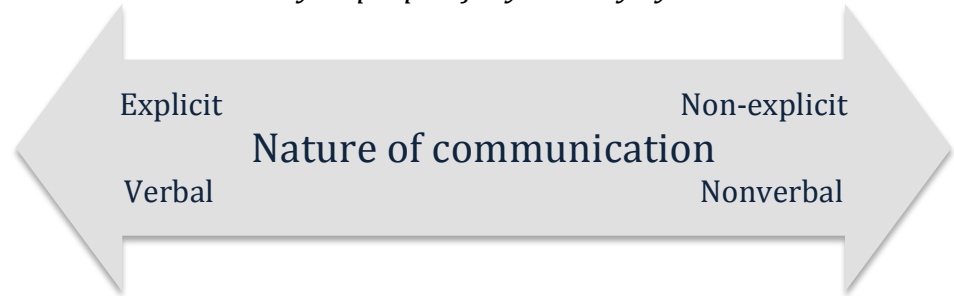
SO WHAT
How can we mentor?



Themes: The ebbs and flows, pulls and tugs



Intuitively or purposefully we vary by our:



Rapport transfers across...

